

# 2019 Virginia State Claims Association Leadership Conference Event Schedule



## CLAIM AVENGERS

**WORK HARD, HAVE FUN, MAKE A DIFFERENCE!**

**Thursday, October 3<sup>rd</sup>, 2019**

**8:00 am Registration, 9:00 am- Shotgun Start - Annual VSCA Golf Outing** - Heritage Oaks Golf Course- 680 Garber's Church Rd. Harrisonburg, VA. 22801 [www.heritageoaksgolf.com](http://www.heritageoaksgolf.com)

**6:00 pm- 11:00 pm - Business Partner Appreciation Bash - Doubletree By Hilton, Presidential Ballroom**- 1400 East Market Street, Harrisonburg, VA. Enjoy a relaxed evening with appetizers, dinner, beverages, Smiley's Ice Cream, door prizes, D.J. and more. <http://www.hilton.com/DoubleTree/Harrisonburg>

**11:00 pm- 2 am - Hospitality Suite - James Monroe Room**, Informal time of relaxation with refreshments. Mix and mingle with Super Hero Claim Avengers!

**Friday, October 4<sup>th</sup>, 2019**

**7:30 am- 8:45 am - Breakfast -Presidential Ballroom** - Assorted Breakfast Sandwiches, Fresh Fruit, Beverages

**9:00 am-10:00 am - Breakout Sessions- Presidential Ballroom (chose one)**

C. Kailani Memmer of Glenn, Robinson, Cathey, Memmer and Skaff, PLC presents A Different Perspective: What We Can Learn About Investigating Claims From Mona Lisa Vito (*My Cousin Vinny*)

Randy Down, PE, CFEI, CVFI- Senior Project Manager- Envista Forensics presents Strategies For Investigating HVAC Failures

**10:00 am-10:30 am - Meet with Business Partners- William Harrison Room**

**10:30 am-11:30 am - Breakout Sessions - Presidential Ballroom (chose one)**

Josh Oliver, President of Safety United LLC presents- Safety 2019 -The Insurance Industry

Gary Barkman, Major Case Team Property Manager with Hanover Insurance Group presents Development of Large Loss Handling Skills

**11:30 am-12:00 pm- Meet With Business Partners- William Harrison Room**

**12:00 pm-1:00 pm - Delicious Lunch Provided On-Site -12:00pm-1:00pm - Presidential Ballroom**

**1:00 pm- 2:00pm - Breakout Session- Presidential Ballroom**

Tim Smith, Facilitator, Coach and Consultant with Barrenridge Consulting, LLC. presents Emotionally Intelligent Leadership

**2:00 pm- 3:00 pm - Annual VSCA Meeting - Presidential Ballroom**

**6:00 pm-7:00 pm - Social - Presidential Ballroom**

**7:00 pm- 10:00 pm - Annual Banquet - Presidential Ballroom**

**10:00-2:00 am - Hospitality Suite - James Monroe Room**- Informal time of relaxation with refreshments. Mix and mingle with Super Hero Claim Avengers!

**Saturday, October 5<sup>th</sup>, 2019**

**8:30 am- Past/Present Presidents Breakfast - James Monroe Room**