



2018 VIRGINIA STATE CLAIMS LEADERSHIP CONFERENCE

Sponsored by the Virginia State Claims Association
Portsmouth Renaissance Hotel & Conference Center
Portsmouth, Virginia
October 4 - October 7, 2018
“Get Switched On”

Friday’s Educational Program

Spencer McInville, Digital Forensic Technician for Envista Forensics

Spencer has many certificates in telecommunications. He qualifies and testifies as an expert witness in the area of cellular location analysis. Prior to his career at Envista Forensics, Spencer worked in law enforcement as a Violent Crimes Investigator in South Carolina.

Presentation-Educate insurance adjusters and claims professionals on how digital evidence can be used in the process of their work.

Kari Altman, Case Management Manager for CorVel

Kari is a Registered Nurse with experience in Worker’s Comp, disability, general and auto liability, just to name a few. For the past 14 years, she has developed and taught a variety of seminars and workshops approved for CE and both customer and staff development on a variety of topics, including peer reviews.

Presentation-Utilization of Medical Expertise in Liability Claims: A review of the utilization of a variety of experts to assist in minimizing claim exposure.

Joseph Rossi, Director of Catastrophe Response for Insurance Auto Auctions

Joseph started with IAA 18 years ago as an operational manager in NJ, managing two salvage auctions in the state. He took over as Director of Catastrophe Response in May of 2017.

Presentation-IAA Catastrophe Planning and Response

James Hartsfield, Claims Field Consultant, LexisNexis Risk Solutions

James is a Claims Account Manager with LexisNexis Risk Solutions. He is responsible for fostering partnerships with claims offices by identifying how the integration of data and analytics further enhances their established business processes.

Presentation- The Changing World of Police Reports

Saturday’s Educational Program

Presentation sponsored by Temporary Accommodations.

Dr. Raymond Shelton, F.A.A.E.T.S. Director, Professional Development National Center for Crisis Management

Dr. Shelton, has provided consultation, development and training to the law enforcement, emergency services, corporate, industrial, insurance, medical, and education community in the area of Stress Management, Crisis, Trauma and Violence.

Presentation- Practical tools for addressing the wide spectrum of traumatic experiences from mild to the most severe. These tools are best provided by claims professionals during the initial contact with survivors.

Saturday Evening Keynote Speaker

Dave Lott, Author of Life Made Simple –Ten Commandments of Happiness Revealed: Positive Self Development

Dave is an understanding optimist. He believes in people and their ability to achieve. He tends to look at things in a simplistic manner and break them down to their core meanings in order to create a solution that real people can use. Dave has a Bachelor’s Degree in Counseling Psychology with a minor in Social Rehabilitation.

Presentation-Motivate2Elevate